

FAMILY HEALTH STRATEGY: PROFILE OF PEOPLE WITH DISABILITIES.

Introduction: Accessibility can be understood as the possibility that allows people with disabilities (PWD) being able to use, with security and autonomy, health services, urban spaces and equipment, transport, systems and means of communication. There is a need to be aware PWD' profile so that appropriate actions can be developed aiming an adequate accessibility to health services.

Objective: Evaluate the profile of PWD in a Family Health Strategy (FHS)

Methods: This study is part of a major project which was approved by University of Santa Cruz do Sul's Research Ethics Committee registered with the protocol number 2.099.144. It is a qualitative exploratory descriptive study that sought information about disabled users who are registered to Cristal – Harmonia FHS, located in Santa Cruz do Sul. The method used to obtain the data was through a semi-structured questionnaire applied by the fellows of Pet-Health GraduaSUS during domiciliary visits oriented by the Community Health Agents (CHA).

Partial results: The number of users with a disability in the FHS was 39. Until now, interviews of 14 participants were categorized and their composition was distributed as follows: a) as to the nature of deficiencies: 01 with mental, auditory and Down's syndrome; 04 with visual and 07 with motor deficiency. b) type of service: two categories predominated; 12 at the Health Unit and 02 home-based. Of these 14 users, 04 of them use other services such as the Ignes Moraes Health Unit and/or consultations with a medical specialist. c) scheduling of appointments: 09 directly at the Health Unit and the other 05 through the CHA. It is noteworthy that 50% (06) users mentioned that it is difficult to schedule consultations and there is a delay in receiving care.

Conclusion: At the end of the research it is intended to discuss with the health team, the strengths and weaknesses looking for solution for the issues that most impact the daily life of these users and their families. A point that we already observed and deserves a closer look is in regard to the appointment of consultations and getting a proper care for these population. It is also important to maintain the quality of services already provided and the development of accessibility in all its dimensions.